



Golf Course Incident Policy

As part of the Sussex Inlet Golf Village Masterplan steps have been taken to ensure the design of the course provides a safe and practical golf course development for the community and its residents. The Masterplan design requires the golf course to undergo a multistage redevelopment to achieve a higher standard of safety. Some of the measures adopted in the Masterplan include adjusting hole lengths, widening fairways, relocating greens away from dwellings, realigning tees, adding hazards (such as bunkers or water features), and planting trees to help screen errant balls. These changes form a crucial component of the development to ensure both golfers and residents have peace of mind. Despite the improvements underway and planned for the golf course, it is impossible to eliminate the risk associated with living on any golf course.

This policy outlines the circumstances where the Developers will contribute or reimburse residents for incidents affecting homes or property in Sussex Inlet Golf Village. This policy is designed to provide transparency and clarity regarding incident coverage for purchasers and residents. We encourage you to familiarise yourself with this policy and contact our development team for any further clarification or if you believe your home or property has been impacted by an Eligible Incident.

Incident Coverage

Eligible Incidents: The Developer will cover the lesser of the:

- cost to repair or replace the damage caused or;
- the excess incurred under a relevant insurance policy

to a maximum amount of \$2,000. Eligible incidents covered under this policy are where errant golf balls cause damage to the following;

- Glass Windows or sliding doors
- Solar panels
- Vehicle damage
- Damage to other property not listed above or below will be considered at the Developers absolute discretion.

For an incident to be considered as an Eligible Incident the dwelling must comply with our design guidelines, particularly concerning rear setbacks, fencing and landscaping.

Ineligible Incidents: Incidents that are not eligible for coverage include, but are not limited to:

- Fence dents
- Roofing dents
- Chipped bricks/cladding
- Damage caused where golf course works in accordance with the Masterplan adjacent to the homesite have been completed or no golf course works are required under the Masterplan.

Claim Process

To initiate a claim for reimbursement under this policy, lot purchasers should follow these steps:

1. Provide a brief summary of the incident, along with relevant photos to info@sigv.com.au and also copy in Sussex Inlet Golf Club at sussexgolf@shoalhaven.net.au.
2. Submit the lesser of the most competitive two quotes to repair the incident OR the excess associated with any applicable insurance policy that may apply.